Code of Conduct Policy

Netball X Events Code of Conduct

Netball X Events Ltd is committed to providing safe, welcoming and enjoyable netball festivals where everyone can take part, support and compete in a positive environment. This Code of Conduct applies to all Players, parents, guardians, spectators, coaches, team managers, group leaders, officials and other Participants attending or supporting a Netball X Events activity.

This Code is guided by recognised netball values including respect, teamwork, achievement, enjoyment, fairness, inclusion and good sportsmanship. Everyone involved in our Events is expected to behave honestly, responsibly and respectfully, and to help maintain a safe environment for children, young people and adults.

1. Code of Conduct for Parents, Guardians and Spectators

Parents, guardians and spectators must:

- encourage Players to enjoy netball, try their best, play within the rules and respect officials' decisions;
- support effort, learning and teamwork rather than focusing only on results;
- applaud good play, fair play and positive behaviour from all teams;
- respect Players, coaches, team managers, officials, volunteers, event staff, venue staff and other spectators;
- use appropriate language and behaviour at all times, including online and on social media;
- follow instructions from Netball X Events staff, venue staff, officials and event representatives;
- raise any concern calmly and through the appropriate coach, team manager, group leader, event representative or safeguarding contact;
- support safeguarding, welfare, photography, video, accommodation and event policies communicated before or during the Event.

Parents, guardians and spectators must not:

- pressure, criticise, ridicule or blame a Player for making a mistake or losing a match;
- argue with, abuse, intimidate or harass officials, coaches, Players, volunteers, event staff or other spectators;
- use discriminatory, offensive, threatening or inappropriate language or behaviour;
- enter the playing area unless invited to do so by an official or event representative;
- consume or be under the influence of alcohol, illegal substances or any substance that affects safe and appropriate behaviour at a youth netball activity;
- post or share inappropriate comments, images or videos that could bring netball, a Team, a Player, an official or Netball X Events into disrepute;
- ignore safeguarding, welfare or safety concerns.

2. Code of Conduct for Coaches, Team Managers and Group Leaders

Coaches, team managers and group leaders must:

- place the welfare, safety and enjoyment of Players at the centre of all decisions;
- promote fair play, respect, inclusion, teamwork and positive behaviour;
- ensure Players understand the rules, expected standards of conduct and any event-specific requirements;
- respect officials' decisions and encourage Players and supporters to do the same;
- communicate clearly with Players, parents, guardians, event staff and officials;
- supervise Players appropriately throughout the Event, including fixtures, free time, presentations, travel and accommodation arrangements where applicable;
- ensure appropriate consents, emergency contacts, medical information, safeguarding information and accommodation details are collected and shared where required;
- follow safeguarding procedures, report concerns promptly and never investigate safeguarding concerns independently;
- be punctual, prepared and appropriately dressed for their role;
- challenge poor behaviour calmly and appropriately and support Netball X Events staff in resolving concerns.

Coaches, team managers and group leaders must not:

- abuse or misuse any position of trust, authority or influence;
- use abusive, discriminatory, intimidating or humiliating language or behaviour;
- encourage dangerous, unfair or unsporting play;
- criticise officials, Players or opposition teams in a way that undermines respect or safety;
- communicate privately with children or young people in a way that conflicts with safeguarding guidance or Team policy;
- ignore injuries, medical needs, welfare concerns, bullying, harassment or safeguarding issues;
- attend or carry out their role while under the influence of alcohol, illegal substances or any substance that affects judgement or safe supervision.

3. Code of Conduct for Players

Players must:

- play fairly, safely and within the rules of netball;
- respect umpires, officials, coaches, team managers, teammates, opponents, volunteers, event staff and spectators;
- listen to instructions from coaches, team managers, officials and Netball X Events representatives;
- try their best, work hard for the Team and support teammates positively;
- show good sportsmanship in victory and defeat;
- treat everyone with dignity and respect, regardless of background, ability or personal characteristics;
- speak to a trusted adult, coach, team manager, group leader or safeguarding contact if they feel unsafe, worried, bullied or uncomfortable;
- follow event rules for venues, accommodation, travel, photography, social media and behaviour.

Players must not:

- argue with officials or deliberately distract, provoke or intimidate another Player;
- bully, threaten, exclude, discriminate against or make fun of anyone;
- use offensive, abusive or inappropriate language, gestures or behaviour;
- d**amage property, equipment, accommodation, venues or other people's belongings;**
- **use social media or messaging apps to upset, embarrass, target or criticise another person involved in the Event;**
- **bring, use or be under the influence of alcohol, illegal substances or prohibited substances at the Event;**
- **ignore safety instructions, medical advice or safeguarding concerns.**

4. Breaches of this Code

Any breach of this Code of Conduct may be addressed by Netball X Events Ltd, the relevant Team, coach, team manager, group leader, venue, accommodation provider, safeguarding lead, National Governing Body or other appropriate authority. Depending on the seriousness of the concern, action may include a warning, removal from a match or activity, removal from the Event, refusal of entry, referral to safeguarding or disciplinary procedures, or notification to relevant authorities. No refund, compensation or other payment will be due where a Participant is removed or refused participation because of a breach of this Code or related event policies.